

IoT

2023 - 2024



www.vestelinternational.com

VESTEL



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COMPANY PROFILE

VESTEL CITY, WHICH COMPRISES NINE PLANTS LOCATED IN MANISA, IS AMONGST THE BIGGEST INDUSTRIAL COMPLEXES OF THE WORLD.

>



20.000
Employees

1.300.000 m²
Closed Production Area

Export Leader of Turkey with
\$ 2,3 Billion

30 Million
Device Production
Capacity

\$ 3,5 Billion
Turnover

Vestel City, which comprises nine plants located in Manisa, is amongst the biggest industrial complexes of the world.

Comprised of 28 companies, Vestel Group is a multi-industry manufacturer that operates in consumer electronics, major domestic appliances, professional displays, automotive and battery solutions, and EV Chargers. Testimony to the global importance of Zorlu Holding across multiple technology sectors, Vestel is not only thriving at home in Turkey, but also through a further 11 subsidiaries that have been set up in various other parts of the world. Thanks to its renowned manufacturing and R&D complex, Vestel exports to more than 160 countries and keeps its position as a global player.

Vestel is one of the ten biggest major domestic appliances manufacturers in Europe, with its new product development ability, flexibility in production, and fast response to clients' demands.

Operating with an annual capacity of 4.9 million units, the company's two refrigerator plants produce a variety of models ranging from french door, no-frost, combi, double door, single door, to tabletop fridges and freezers, as well as built-in models.

Achieving similar success with washing machines, Vestel is able to produce 3.8 million units a year, with large models range from 4 kg to 12 kg drum capacities washer and 7kg/5kg, 8kg/6kg, 9kg/6kg, 10kg/6kg drum capacities washer/dryer. Vestel's product range also includes built-in washer and washer/dryer with the drum capacities of 7 kg, 8 kg and 7/5 kg.

Vestel tumble dryers are produced 1.2 million units a year, with models ranging from 7 kg to 12 kg capacities. The group is capable of producing both condenser and heat pump type of tumble dryers with high efficiency.

The plant for cooking appliances operates with an annual capacity of 2.7 million units, producing free standing cookers, built-in hobs and ovens.

The major domestic appliances product range includes free standing, semi and fully integrated dishwashers. The 86 cm high tall tub and deep tall tub dishwasher developed for the US market have started to be produced for the first time. The plant has the

capacity to produce 2.5 million units a year for now. New dishwasher factory is under construction and capacity will reach 4 million unit per year over time.

In addition, the air conditioner factory is capable of producing 420,000 sets of split-type models.

R&D facilities located in Turkey, the UK, and China employ the highest caliber engineers to develop hardware and software solutions that provide clients with world-class quality products.

VestelKom factory located in free trade zone of Izmir, has a special R&D team for manufacturing and testing batteries and EV Chargers, which is also exporting these goods to Europe with zero customs tax.

Vestel has proven its success in product design by receiving the most prestigious design awards every year from well-known industrial design organizations for a variety of products.

Vestel Trade, the company responsible for the marketing and sales of Vestel products overseas, exports 75% of its production under leading Japanese and European brands to 160+ countries.

Vestel appeals to different consumer tastes in 160+ countries with its wide range of products, which reflects its competencies in technological development, design and product customization. Accounting for 90% of Turkey's TV exports and 35% of the nation's white goods exports, Vestel has been an unwavering export leader in the Turkish electronics sector for the past 25 years.

For a sustainable future and transition to an economy based on net zero emissions, Vestel triggers transformation across the entire value chain. Leveraging the power of Industry 4.0 and automation to support the reduction of energy consumption through operational improvements and innovative products, Vestel implements circular models to improve resource efficiency in production and reduce our environmental impact from products.

Vestel aims to reach net zero emissions by 2050, first in its own operations and then in its entire value chain. Vestel is working on decarbonization plan as part of its commitment to set Science Based Targets (SBTi).



GLOBAL OPERATIONS

MANUFACTURING & ASSEMBLY PLANTS

>

TV, Set-top Boxes

Manisa, Turkey - Kobierzyce, Poland

Professional Displays, Tablet PC, LED lighting

Manisa Turkey

Refrigerator, Washing Machine, Dishwasher, Tumble Dryer, Cooking Appliances, Air Conditioner, Water Heater

Manisa, Turkey

R&D Centers

Manisa, Turkey

Istanbul, Turkey

Bristol, United Kingdom

Shanghai, China

Marketing & Sales Companies

Vestel Trade, Turkey

Vestel France, France

Vestel Germany, Germany

Vestel UK, United Kingdom

Vestel Iberia, Spain

Vestel Poland, Poland

Vestel Benelux, Netherlands

Vestel CIS Ltd, Russia

Vestel Electronica, Romania

Vestel Central Asia, Kazakhstan

Vestel Electronics Gulf, Dubai

TECHNOLOGIES



HARDWARE

WIFI



Vestel uses IEEE 802.11b/g/n compliant Wi-Fi solutions in 2.4GHz frequency band for its home appliances to enable broad coverage area in home use.

SOFTWARE

CLOUD



We use Amazon data centers in order to give backend support of Vestel connected devices. Amazon Cloud is being used for B2C solutions and hosting appliances. Furthermore, we use AWS to develop new business values with other partners by establishing cloud to cloud connections.

CYBER SECURITY



IoT Cyber Security Design and Solution Integration team under Software R&D Group, is responsible for end-to-end secure architectural design, security improvements, privacy, the activities for compliance with regulations, risk and threat analyzes of all connected devices and the related IoT solutions, such as Smart TVs, smart home appliances, electrical vehicle charger devices and IoT solutions. In this scope, the IoT devices and the end2end IoT solutions have secure architectures according to state-of-the-art technologies, privacy-by-design and security-by-design principles. Moreover, the solutions are complied with the personal data protection regulations (KVKK or GDPR) and the international cyber-security regulations and standards such as ETSI 303645 Consumer IoT Cyber Security Standard, Radio Equipment Directive-Cyber Security Items and Cyber Security/Resilience Act.

The Cybersecurity Act published by the EU defined new responsibilities for ENISA. One of them is to establish Criteria based European cybersecurity certification scheme. In addition to this, ETSI prepared and published ETSI 303645 consumer IoT security standard that is a reference standard for the several regulations including UK code of practice, UK EVC Regulation and Radio Equipment Directive-Cyber Security Items. To comply with them, All Vestel IoT devices are developed and tested according to ETSI 303645 items, and we are working on Common Criteria Certification Process to certify the IoT products compliant with ETSI 303645 consumer IoT security standard. Moreover, all development and security test processes are compliant with ETSI 303645/103645 and Cyber Security for Consumer Internet of Things: Conformance Assessment of Baseline Requirements.

While we adhere to these cyber security standards and technical items for the development of secure IoT products we aim to ensure that the IoT products and solutions are provided to the market and users with no vulnerabilities since we take security seriously throughout a product's life cycle. For the IoT products on the markets, in case of detected exploited vulnerabilities we publish them and provide security updates for product's life cycle.



BIG DATA & AI SOLUTIONS



Collecting data from IoT solutions:

Smart TVs
Smart White Goods
IoT devices
Mobile applications

Industry 4.0 Activities

Make the data accessible to business units and enable data-driven decision making possible for all units via dashboards and decision support systems

Develop personalized services and the user experience

Generate or support recurring revenue initiatives

Strategy:

Our strategy is increasing revenue by using anonymous data, providing and visualizing data to related departments, enriching data catalog, extract precious information from data, moving from data to wisdom by AI, and decreasing manufacturing and resource costs with decision support systems.

APPLICABLE PRIVACY LAWS

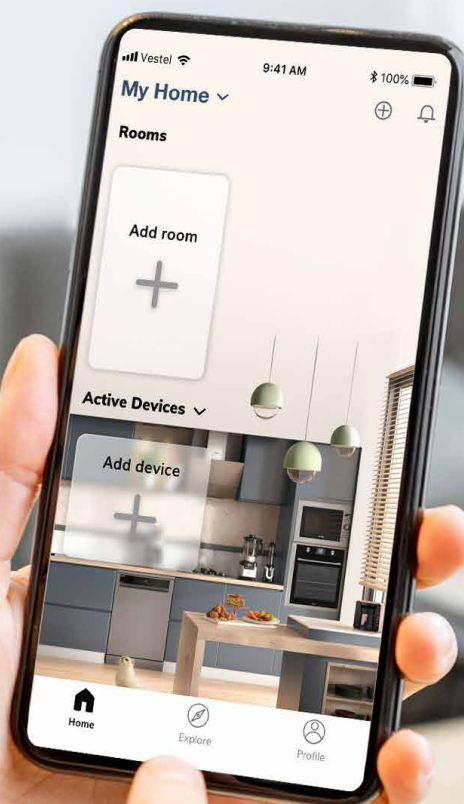


As Vestel, we are committed to protecting and respecting privacy.

We handle personal data carefully and sensibly. Our policies and compliance measures make sure of that. Our personal data processing processes and activities are designed in

accordance with the “privacy by design” and “privacy by default” approaches.

In accordance with applicable data privacy laws, we act in accordance with the general principles of personal data processing. As stated in our privacy policies, our personal data processing activities are transparently presented to the data subjects. Personal data is processed only for the specified purpose. For this reason, we act in accordance with the principle of purpose limitation. At the same time, only necessary personal data is collected in accordance with the data minimization principle. Unnecessary and irrelevant personal data is not requested by Vestel. We undertake to take the necessary technical and organizational measures to ensure the appropriate level of security in order to safeguard the protection of personal data, such as training staff on data processing obligations, identifying data incidents and risks, restricting staff access to the personal information, ensuring physical security, including appropriately securing documents when not being used, and carrying out the necessary audits.



VESTEL IOT ECOSYSTEM



VeeZy

Life is Easy with VeeZy



ALWAYS STAY IN TOUCH WITH YOUR PRODUCTS

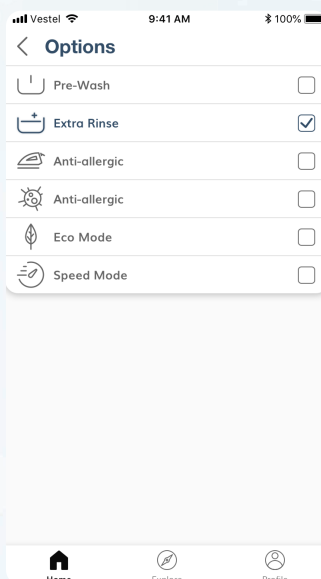
See the status of the cycles



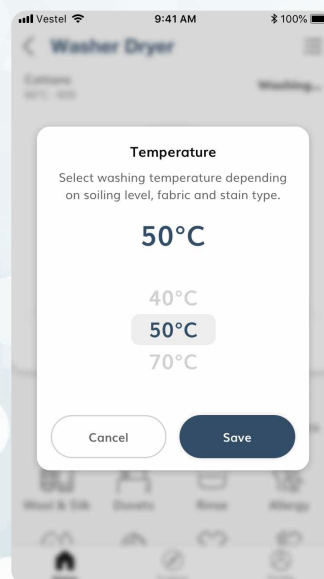
Control the connected products



Access to all program options



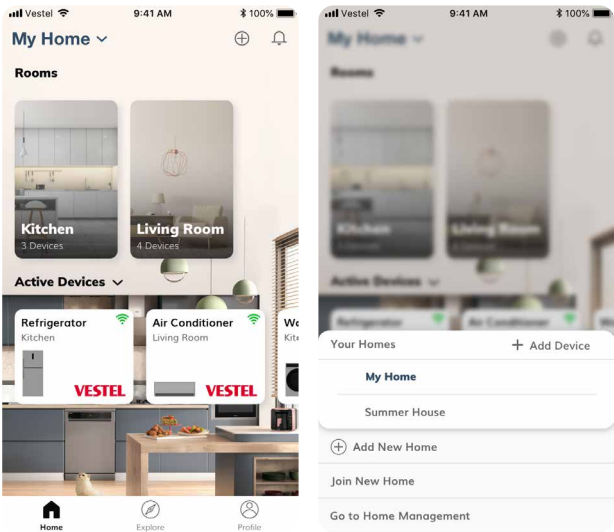
Customize however you like



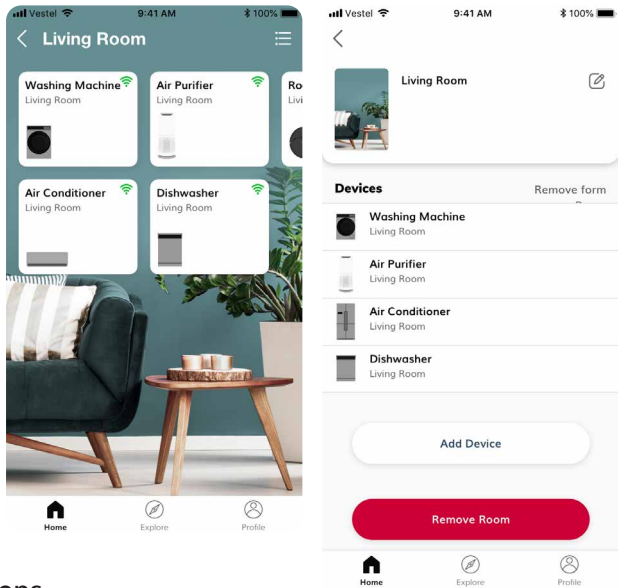
FAMILY ACCOUNT

Single product is controlled by multiple users

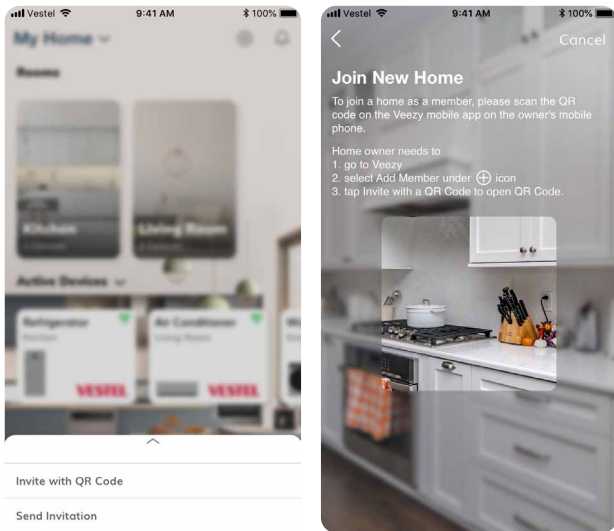
Create homes



Create and manage rooms



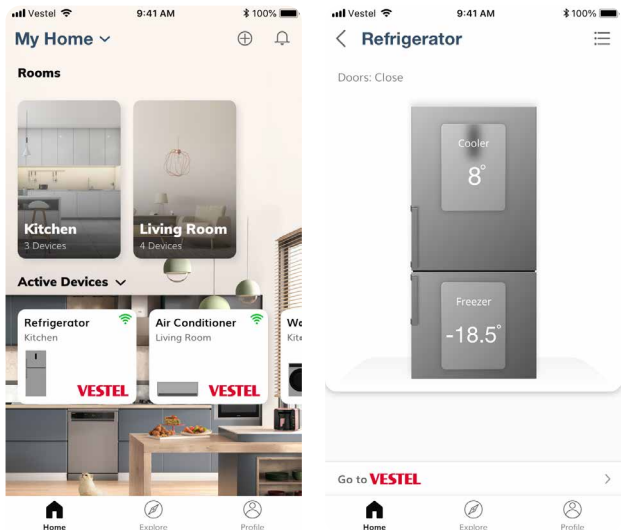
Send invitations



BRAND DISPLAY

Increased brand visibility

Brands have the chance to show their brand logos inside the VeeZy application.



HOME CONNECTIVITY ALLIANCE



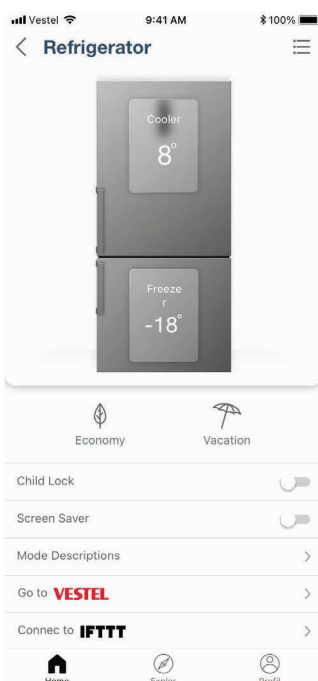
The aim of the Home Connectivity Alliance is to provide consumers more convenience and options through interoperability. The products of all member companies can be used the VeeZy mobile applications, and the products manufactured by Vestel can be used by the mobile applications of the member companies.

CONNECTIVITY STANDARDS ALLIANCE



We have joined the Connectivity Standards Alliance (CSA), a global consortium of 500+ companies dedicated to adopting open standards for smart home and IoT devices. As a CSA participant, we embrace and implement these standards to enhance user experience, security, and reliability, while supporting a more connected and interoperable world. Through collaboration with CSA and its members, we provide customers with increased choice, convenience, and value in their smart home journey.

IFTTT (IF THIS THEN THAT)



IFTTT (If This Then That) provides Vestel IoT Ecosystem to have seamless communication with IFTTT-compatible devices and services thanks to the interoperability across various industries and platforms, bringing the future's connected living to today.

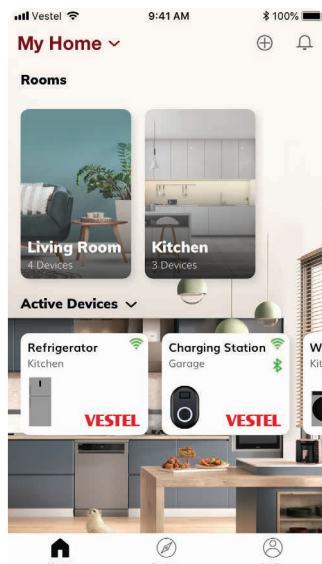
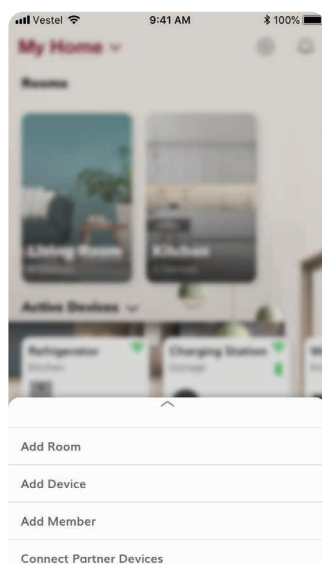


MOBILE APPLICATIONS



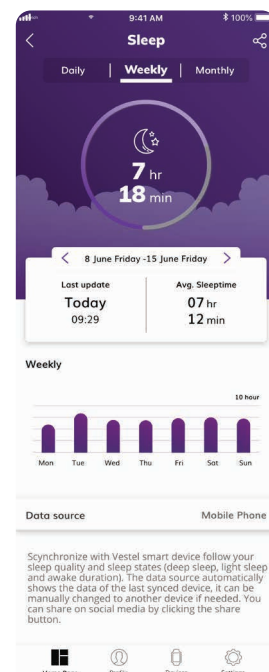
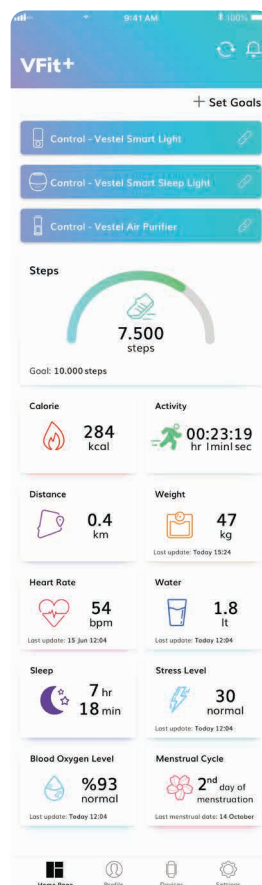
EvinAkli

Vestel smart home application in Turkey



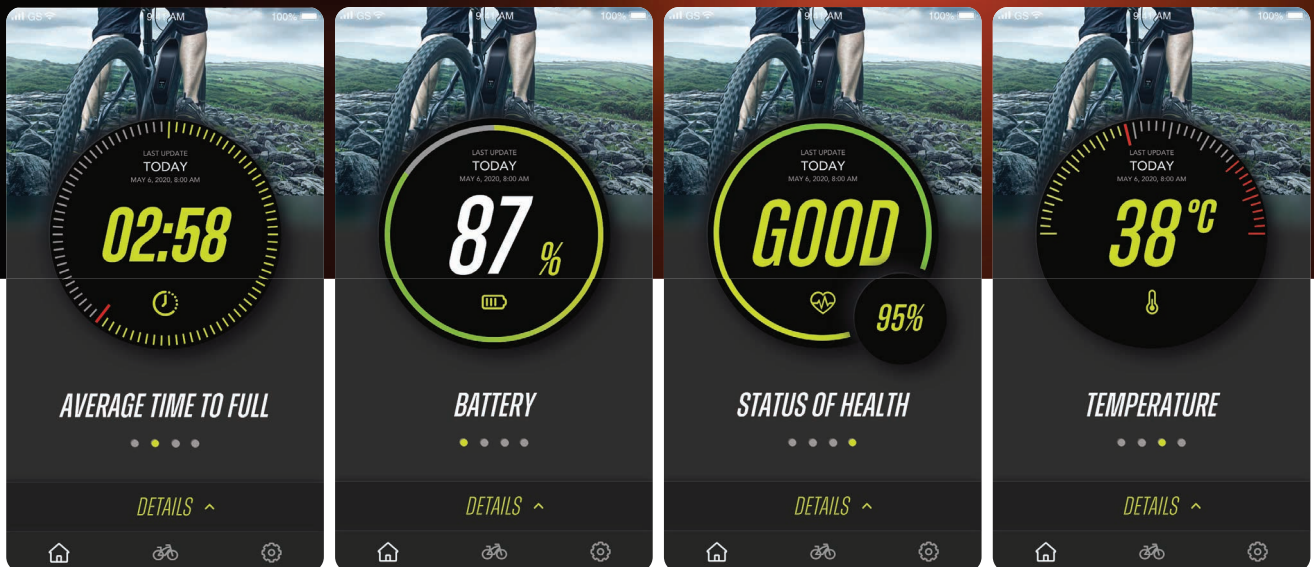
Vfit+

Health and well-being application



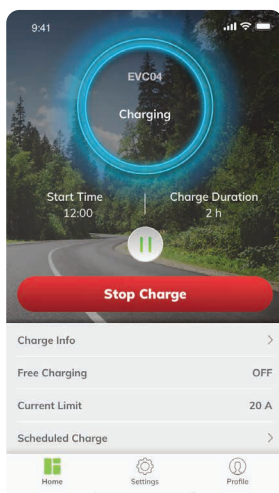
IONIA

Once the user configures the device, they can monitor the status of the device. With over-the-air updates, Vestel can update devices any time needed.

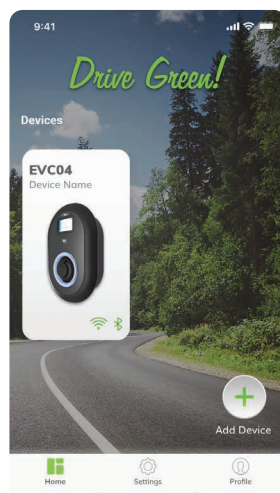


Drive Green Next

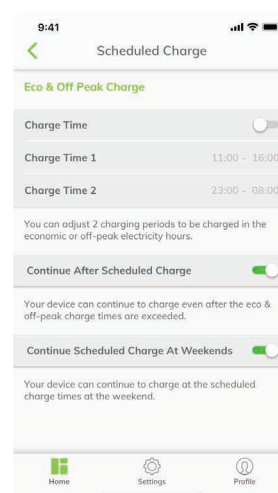
Monitor the device



Start charging remotely



Set automatic charging hours for off-peak and eco possibilities



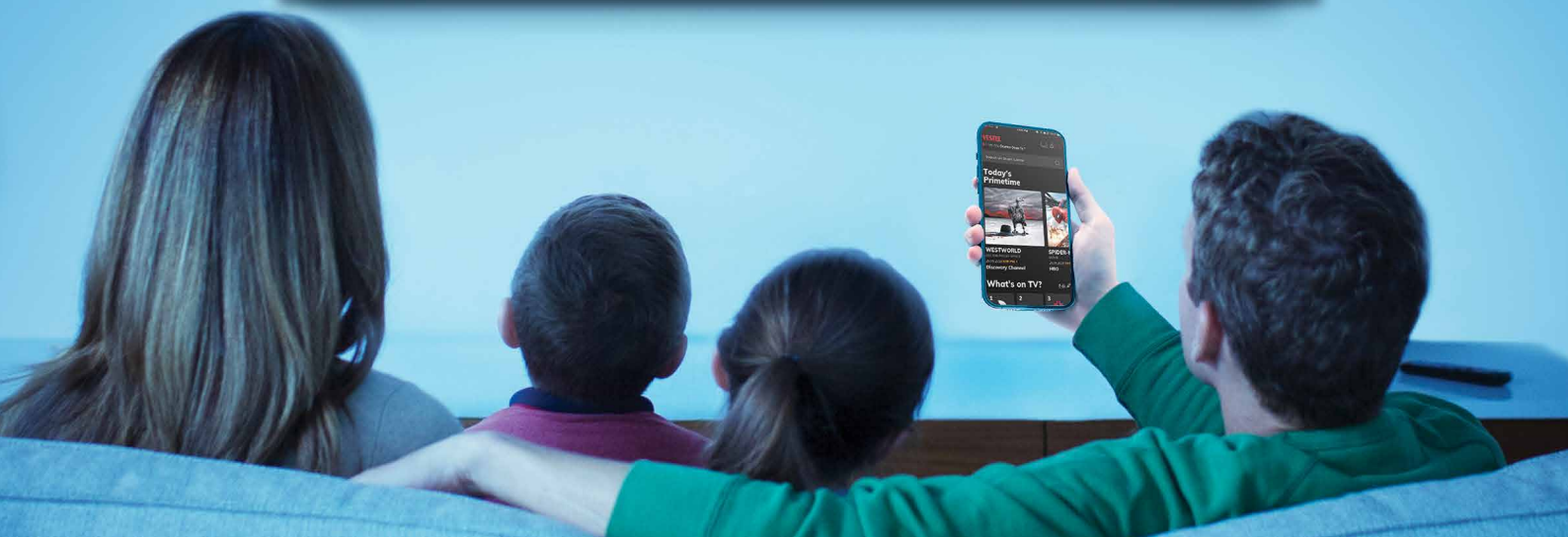
Check charging history



MOBILE APPLICATIONS



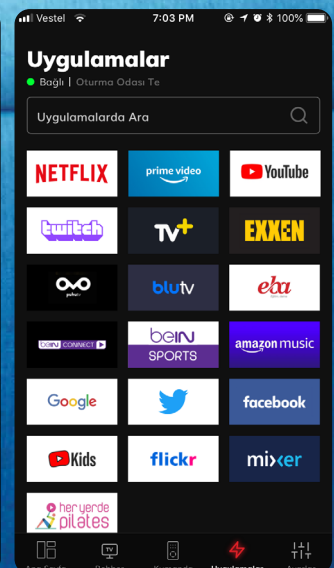
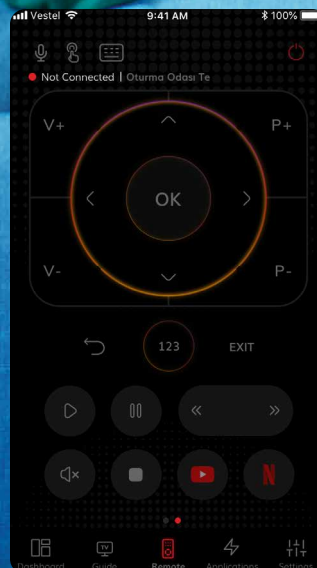
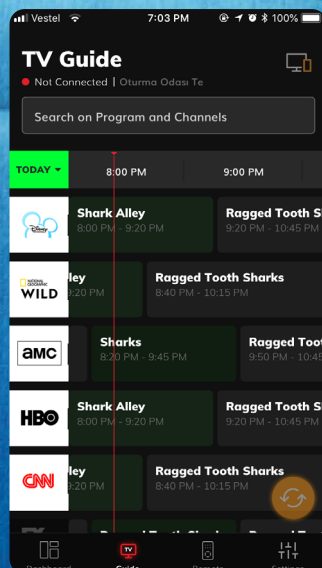
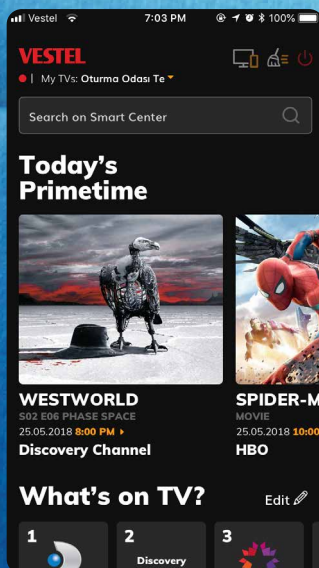
Smart Center



Check TV guide with ease

Control TV remotely

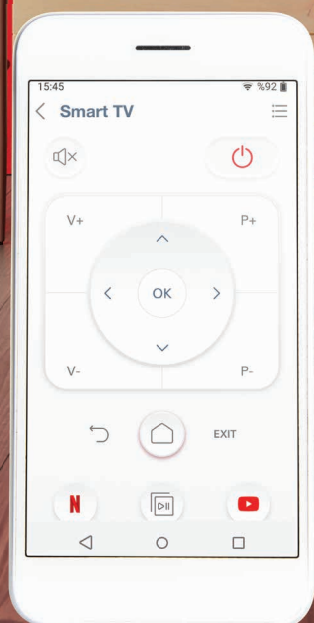
Check applications



CONNECTED HOUSEHOLD PRODUCT RANGE

>

TVs



Refrigerator



MultiDoor



620



620

Double Door Top Freezer



473



483



543



643

Double Door Bottom Freezer



353



373



383



462



482



492



553

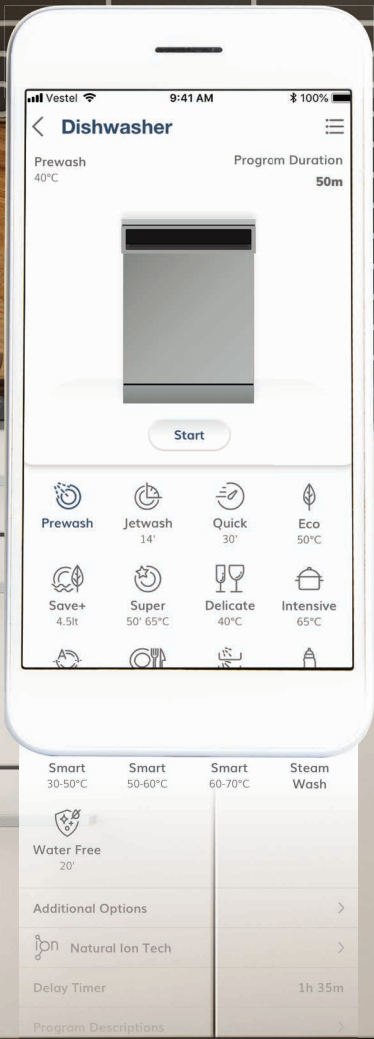


653



694

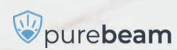
Dishwasher



A1

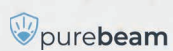


A2



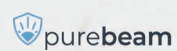
DE

A3



BCDE

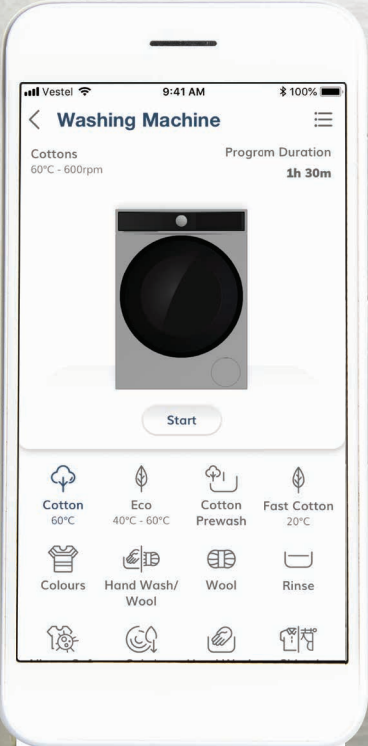
A4



BCDE

ABCDE

Washing Machine



T1



Digital drive motor
Steam wash
Allergy safe

4,5,6,7,8,9,10,11,12 KG

ABCDE

T2



Digital drive motor
Steam wash
Allergy safe
Autodose
Purebeam+

4,5,6,7,8,9,10,11,12 KG

ABCDE

T2T



Digital drive motor
Steam wash
Allergy safe
Autodose
Purebeam+

4,5,6,7,8,9,10,11,12 KG

ABCDE

T3



Digital drive motor
Steam wash
Allergy safe
Autodose
Purebeam+

4,5,6,7,8,9,10,11,12 KG

ABCDE

G2



Digital drive motor
Steam wash

7,8,9,10 KG

A-20 A-10 BC

G3



Digital drive motor
Steam wash

7,8,9,10 KG

A-20 A-10 BC



Autodose

20 washes with one filling, no need to add softener and detergent in every washing cycle.

Washer-Dryer



VESTEL

Cotton Wash & Dry Off Eco 40-60
Quick Wash & Dry Cotton
Cotton Dry Cotton 20°C
Gentle Dry Synthetics
Fast 60' Wool & Silk
Rapid 15' Duvet
Spin / Drain Allergy Safe Rinse

18:00

Temp Spin Delay Time Dry Dry Option Start/Pause

Vestel 9:41 AM 100%
Washer Dryer
Cottons Program Duration
60°C - 600RPM 1h 30m



Eco 40-60°C Cotton Cotton 20°C Synthetics
Wool & Silk Duvets Rinse Allergy
Spin/Drain Rapid Fast Gentle Dry

Rinse/Spin Rapid 12' Refresh Time Drying

Spin Speed 800rpm
Time Dry 1h30m
Temperature 40°C
Additional Options
Dry Options
Delay Timer
Program Description

D2



Digital drive motor
Steam wash
Allergy safe

7/5, 8/5, 8/6, 9/6, 10/6 KG

BCDEF

D2T



Digital drive motor
Steam wash
Allergy safe

7/5, 8/5, 8/6, 9/6, 10/6 KG

BCDEF

D3

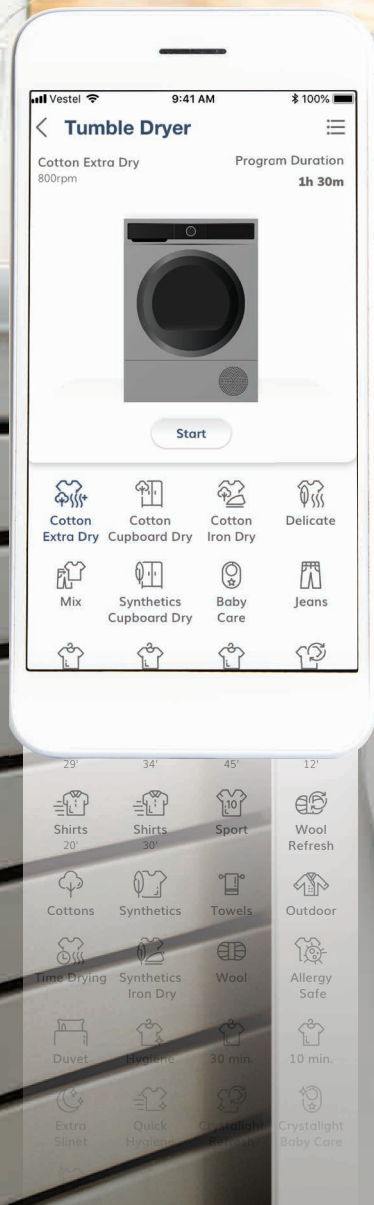


Digital drive motor
Steam wash
Allergy safe
iontech

7/5, 8/5, 8/6, 9/6, 10/6 KG

BCDEF

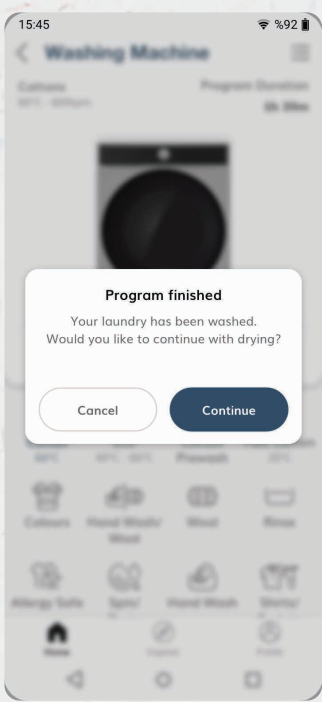
Tumble Dryer



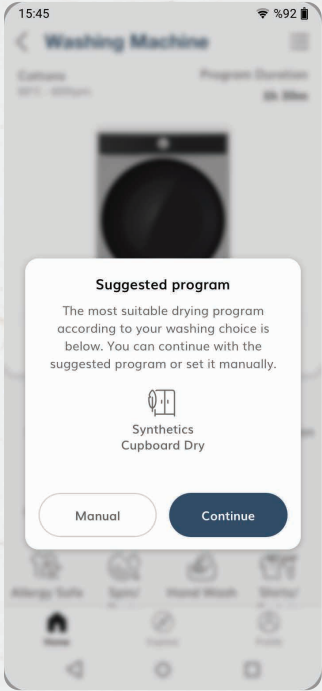
Afterwash

With After Wash, end-users connect their washing machines to their tumble dryers seamlessly.

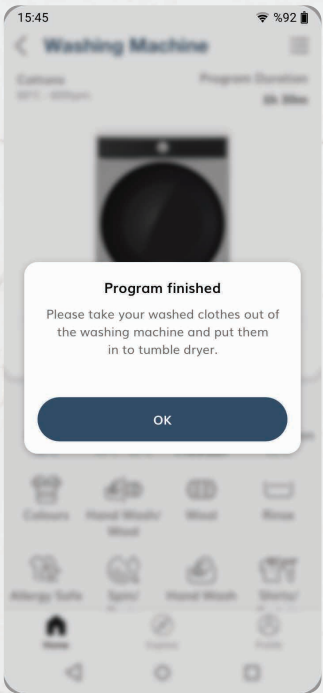
When the program is finished, VeeZy offers the best program possible



AfterWash redirect



VeeZy will automatically open the tumble dryer screen with the suggested program selected



T1



7, 8, 9, 10, 11, 12 KG

A+ A++ A+++

T2



7, 8, 9, 10, 11, 12 KG

A+ A++ A+++

T2T



7, 8, 9, 10, 11, 12 KG

A+ A++ A+++

T3



7, 8, 9, 10, 11, 12 KG

A+ A++ A+++

Oven



Temperature 40°C

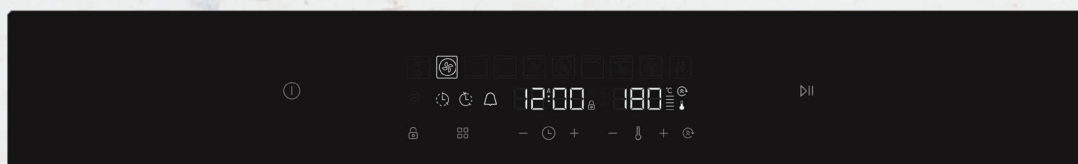
Time 1h30m

Program Descriptions >

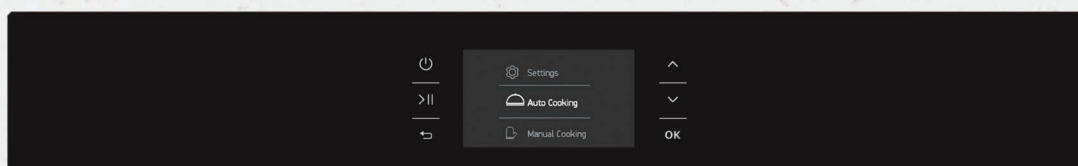
Ready Cook



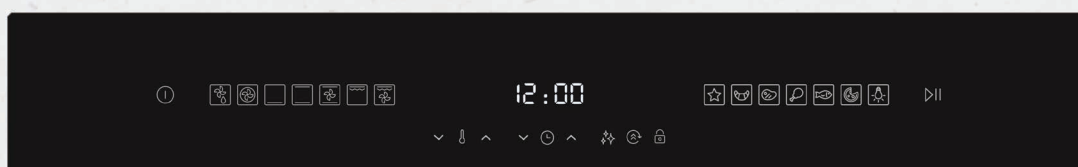
Family Design Full Touch



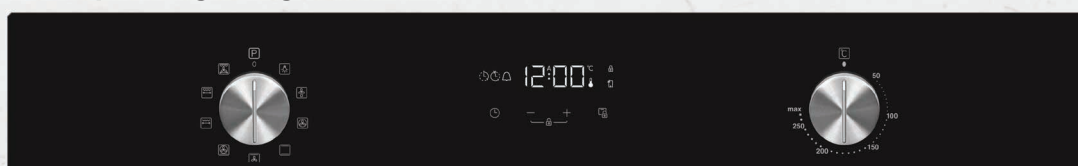
Monochrome



Slim LED Touch



Family Design Digital Touch



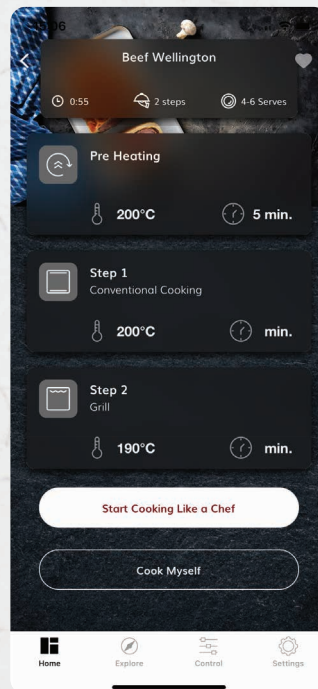
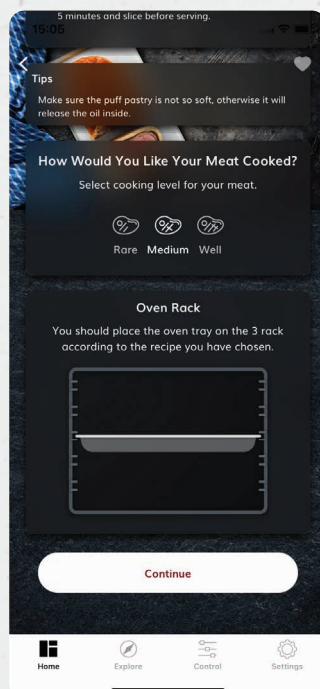
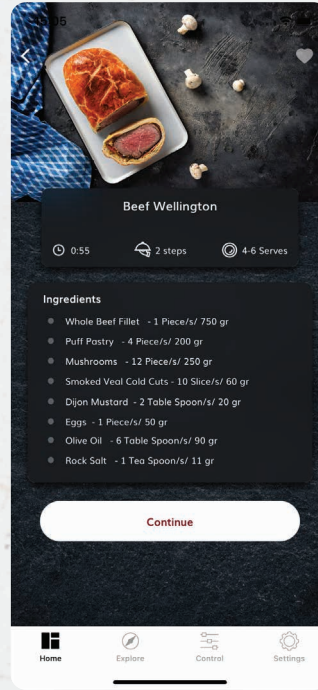
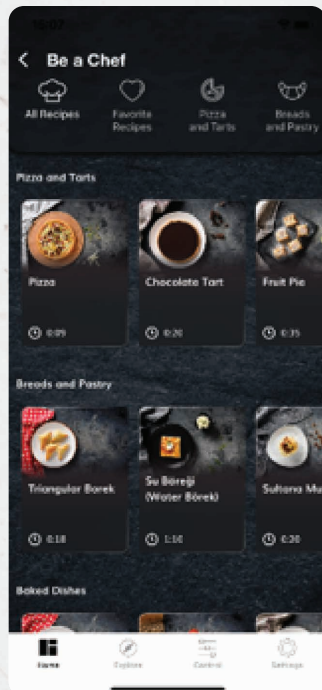
Digital Touch Timer



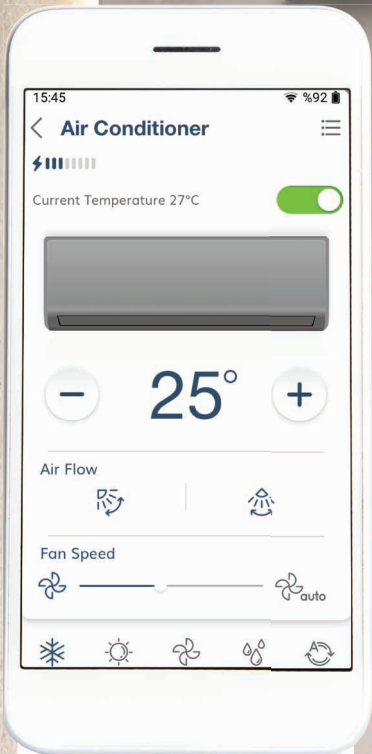
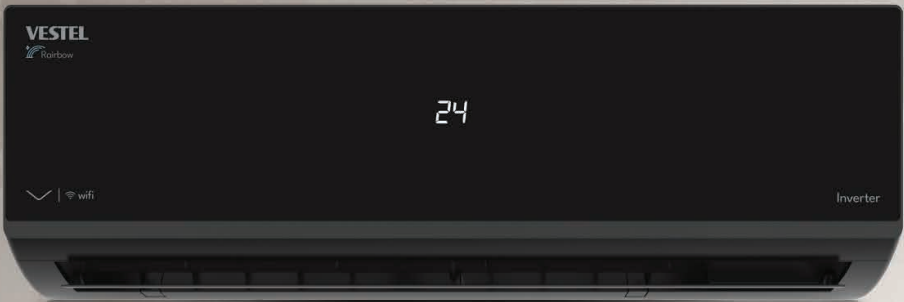
Be A Chef

Be A Chef is digital cooking service which includes more than 150 recipes prepared by chefs.

Uses step-cooking function with chefs' cooking algorithm.



Air Conditioner





Arya



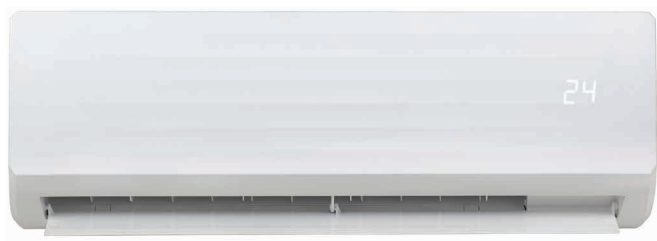
Caldera



Flora



Luna



Montana



Vega



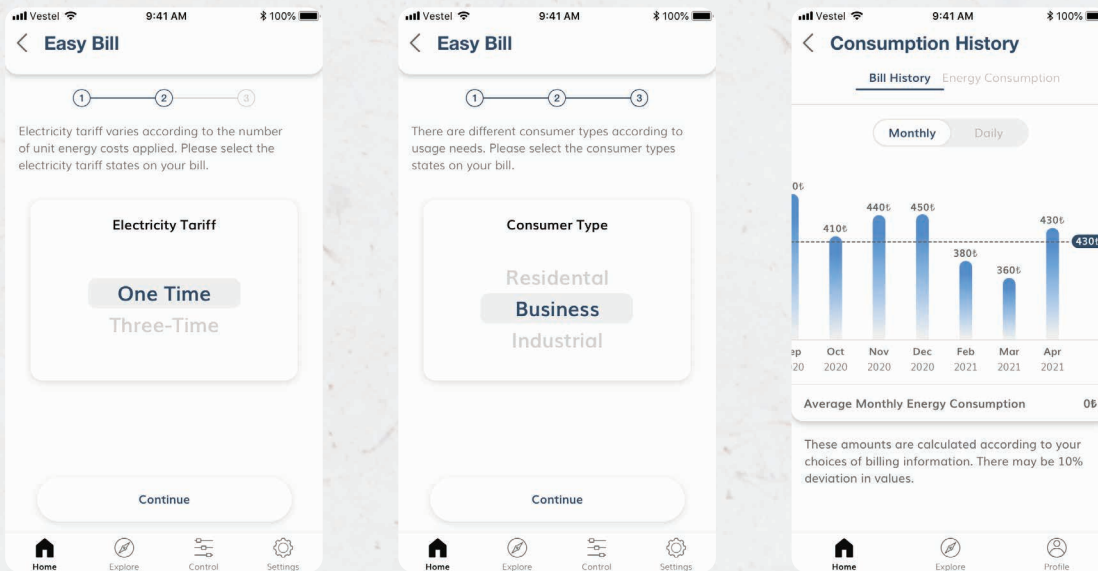
Rainbow



Ventum

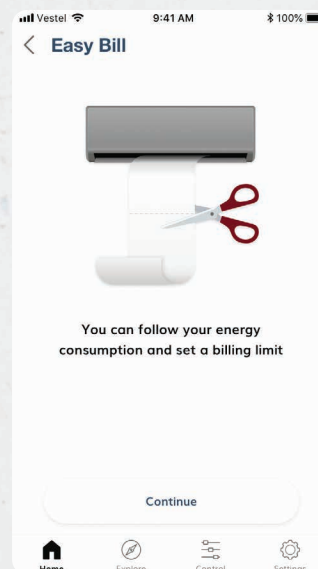
Easy Bill

Easy Bill digital service allows consumers to become more aware of their appliance consumptions.



Users can monitor their billing history based on the monetary values they have entered based on tariffs and types.

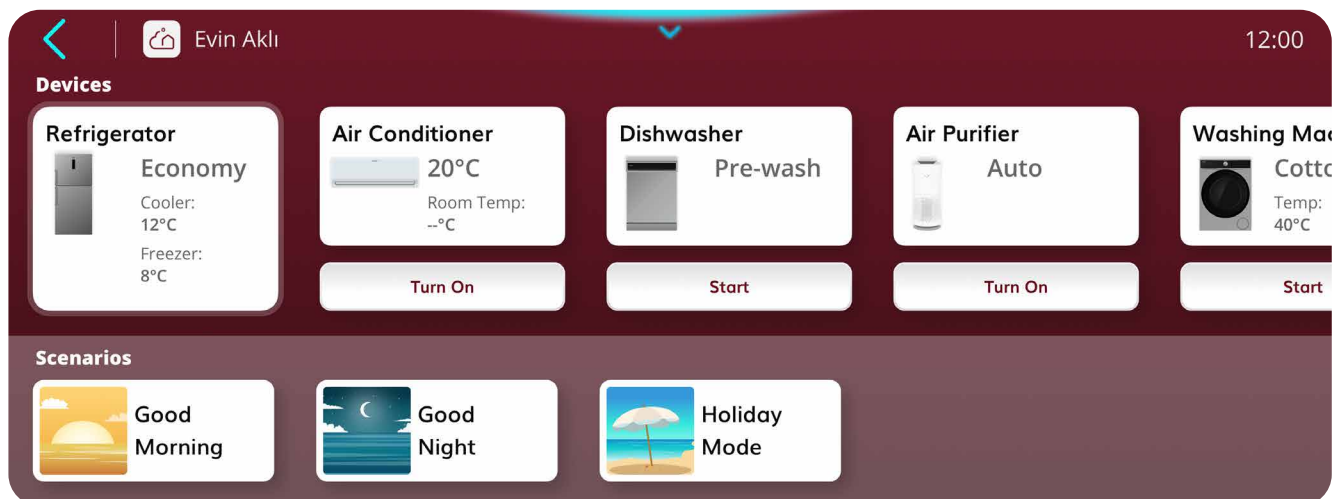
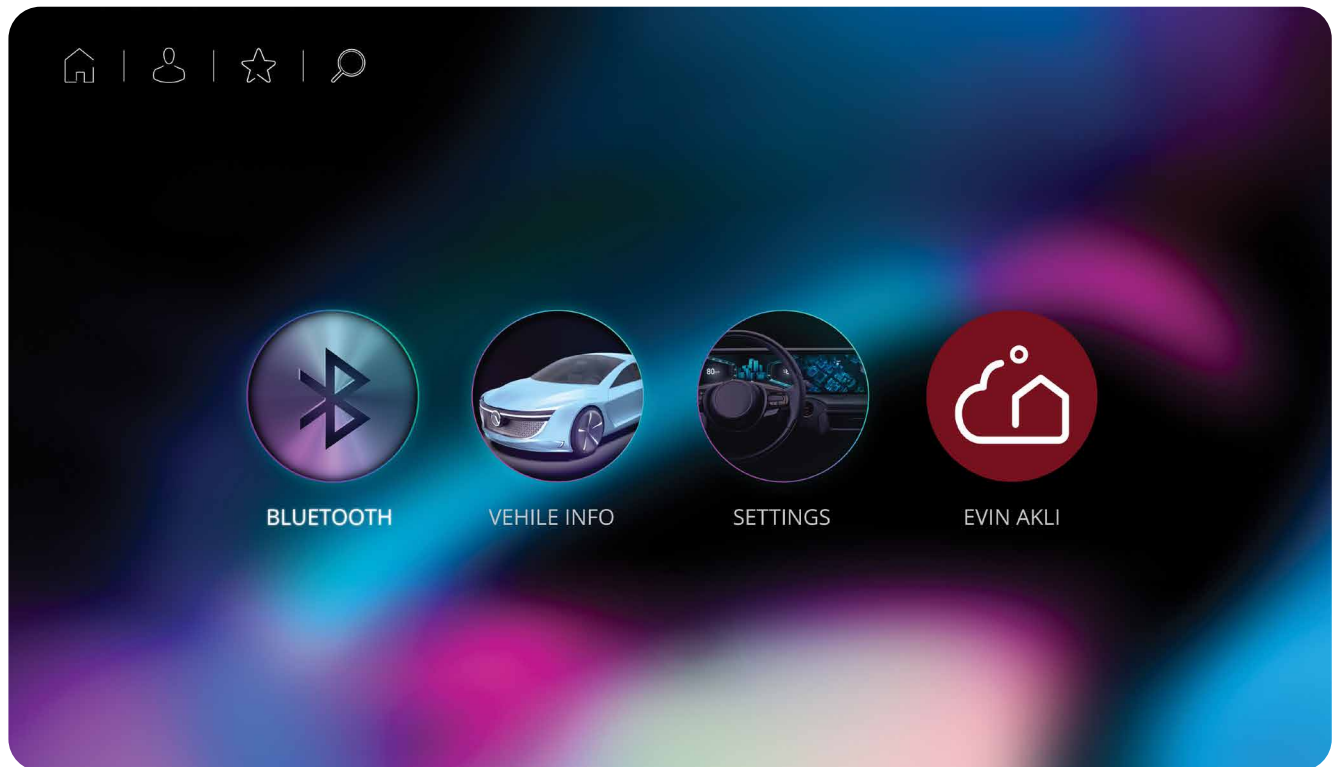
Users can monitor energy consumed by their smart air conditioners.



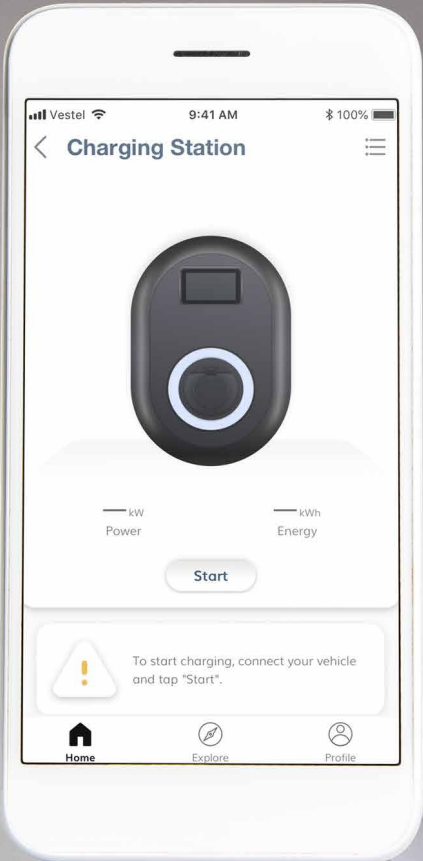
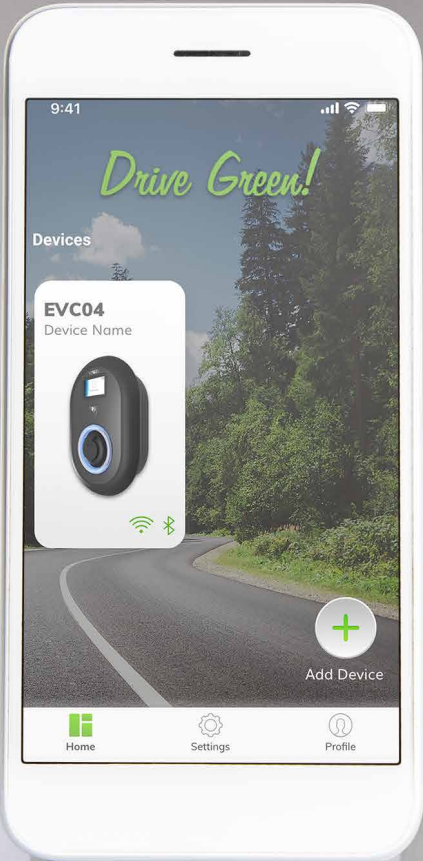
Users can set upper limits on how much they wish to pay for air conditioner usage per month based on the monetary values they have entered.

Automotive

Vestel supports smart mobility solutions by enabling vehicle connectivity, supplying telematics control units, cloud management, and infotainment application management. Vehicles can be monitored by a central mechanism and end-users can control other smart products via the vehicle's infotainment screen.



EVC

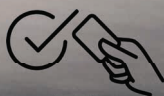




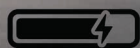
Online via cellular,
Wifi and Ethernet



Wireless
configuration

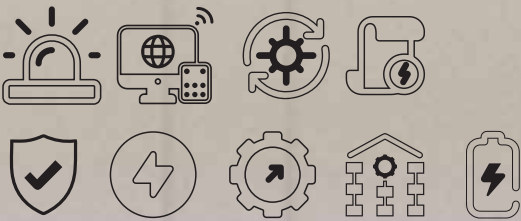


RFID



Local and remote
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Residential ESS



E-Bike Battery



EN 50604-1

100% end of life test

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Remote customer service with
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Downtube



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In-frame



IP66

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