

## MANAGEMENT SYSTEM POLICY

Vestel recognizes that, together with all its internal and external stakeholders, adopting a positive approach to health, safety, the environment, energy, and information security, grounded in a total quality mindset, is fundamental to effective and efficient management. Accordingly, Vestel is committed to ensuring that its activities are aligned with its purpose and context, support its strategic direction, and remain open to sustainable development and continual improvement.

**Mission:** For a better life, we transform bold ideas into sustainable value.

**Vision:** To be Turkey's pioneering group that holds a say in global competition, is human-centric, and is the first that comes to mind when technology and innovation are mentioned.

### Under the Quality Policy:

- ✚ With our corporate culture and Total Quality Management approach, we will continuously increase our product quality with sustainable and open-to-improve targets.
- ✚ We will offer high quality, innovative, reliable products and services to the market on time with the most competitive prices, in accordance with the expectations of the relevant parties, national / international standards and other applicable conditions.
- ✚ We will conduct regular internal audits to ensure the effectiveness and suitability of our quality management system, and implement identified opportunities for improvement.
- ✚ We will be sensitive to customer and market needs, closely follow up technological developments and changes, and adapt them to our structure.
- ✚ We will consider our employees, suppliers and all other stakeholders as an important part of the whole in the customer satisfaction process by giving them the trust and support they expect.

### Under the Environmental Policy:

- ✚ With the circular economy perspective, we will minimize the environmental impacts in all processes from design to manufacturing, in the supply chain and throughout the entire life cycle of the products.
  - ✚ For combating the climate crisis, we will carry out studies for the evaluation of climate risks and opportunities, reducing our carbon footprint and transition to a zero carbon economy, and we will regularly check emission parameters to prevent air pollution.
  - ✚ We will increase the use of renewable energy and energy efficiency studies in our processes.
  - ✚ We will work to reduce environmental impacts by developing energy efficient and environmentally friendly products, and for this purpose, we will ensure that product designs and technology are constantly developed and improved.
  - ✚ We will reduce the consumption of natural resources, especially raw materials, energy, water and chemicals, during the design and manufacturing stages.
  - ✚ We will ensure responsible and reasonable use of water, improve water performance, and assess water stress and risks.
  - ✚ With a zero waste management and life cycle approach, we will ensure that waste generation is prevented using the best available technologies in all our activities, and if it cannot be prevented, wastes will be reduced, reused, recycled; and sent for energy recovery as a last resort.
  - ✚ We will increase the use of recycled, recyclable, renewable materials in products; we will carry out durability and repairability studies.
  - ✚ We will perform works to increase the environmental awareness and performance of our internal and external stakeholders, especially the climate crisis, by using all our communication resources.
  - ✚ We will ensure that best practices are developed beyond the obligations by fulfilling the compliance obligations of national and international legislation on the environment and by following other global developments, scientific research and current technologies related to environmental management.
  - ✚ We will ensure the evaluation of environmental impacts of new products, investments and acquisitions are evaluated, the establishment of environmentally friendly facilities through the implementation of this Policy, the protection of the environment, and the management of emergencies and environmental risks.
- We will protect the ecosystem with the natural resource and environmental management strategies and manage our impacts on biodiversity in line with sustainable development goals.
- ✚ We will set measurable targets and objectives to reduce our environmental impacts, regularly monitor our performance to achieve these targets, and adopt a continuous improvement approach.
  - ✚ We will carry out continuous improvement activities to reduce hazardous substances in our products in compliance with legal regulations and to use substitute materials where possible; within this scope, our R&D team, suppliers, and industry associations will collaborate.
  - ✚ By promoting environmental responsibility within our supply chain, we will guide our suppliers toward environmentally friendly practices and continuously measure and improve their ESG performance regularly.

### Under the Occupational Health and Safety Policy:

- ✚ All levels are responsible for occupational health and safety. We will create a safe workplace environment by eliminating the hazardous and unhealthy conditions that may arise during our activities at Vestel, by placing emphasis on the assessment and management of the potential impacts of workplace risks on employees, subcontractors, sub-industry companies, visitors and our solution partners. For this purpose, we will provide consultation and participation opportunities to employees and employee representatives in order to identify the needs and expectations of our employees and other interested parties regarding OHS.
- ✚ By adopting the "job fit to employee and employee fit to job" principle, we will conduct risk analysis of unsafe situations and unsafe acts in the workplace in order to prevent or reduce injuries, occupational accidents and occupational diseases. We will eliminate or minimize these risks by preparing and implementing preventive plans.
- ✚ By reviewing the working conditions frequently, we will apply for measures in the failing fields, and we will provide resources for these measures.

### Under the Energy Policy:

- ✚ We will continuously improve our energy performance and enhance the rational and efficient use of energy by using efficient, environmentally friendly technologies, equipment, and services, while fully complying with all national and international energy-related legal regulations.,

- ⬇ We will increase the use of renewable energy sources.
- ⬇ When designing new projects, we will apply the best available technologies and give priority to the design of products with energy efficiency and high energy performance.
- ⬇ In order to achieve energy consumption reduction objectives, we will raise awareness about energy efficiency by ensuring the participation of all stakeholders with an effective internal and external communication strategy, and we will support the use of new technology and creative ideas.
- ⬇ We will purchase energy-saving, efficient, new technology products and services.

**Under the Information Security Policy:**

- ⬇ We will protect the confidentiality, integrity and availability of information assets.
- ⬇ We will ensure business continuity by taking into account the applicable information security conditions, risk assessment and risk processing results.

**Under the all Management Systems:**

- ⬇ We will fulfill all legal, administrative, and compliance obligations and adhere to the rules of the organizations we are a member of. By monitoring the performance of all our management systems through measurable indicators, we will identify areas for improvement and set objectives; we will work with a continuous improvement approach to enhance quality, environmental, occupational health and safety (OHS), and energy performance. The results achieved will be transparently shared with our stakeholders and the public. We will comply with the requirements of Quality, Environment, Occupational Health and Safety, Energy and Information Security Management Systems standards.
- ⬇ We will comply with the requirements of all quality, environmental, OHS, energy, and information security management system standards. To ensure the effectiveness and conformity of our quality management system, we will conduct regular internal audits, perform risk and opportunity analyses for all management systems, take proactive measures by identifying risks that may affect quality in advance, and implement identified improvement opportunities.
- ⬇ To continuously improve and develop the effectiveness of all management systems, we will ensure sufficient resources and regularly engage in dialogue with all internal and external stakeholders, promote a culture of innovation, and incorporate stakeholder feedback into the process.
- ⬇ We will prepare effective plans against environmental and OHS risks and emergency situations, regularly review and validate these plans through drills, and continuously update them by increasing our employees' awareness and preparedness with a continuous improvement mindset.
- ⬇ We will provide ongoing training to our employees to help them develop the right behavioral habits regarding quality, environmental awareness, energy efficiency, information security, and potential health and safety risks
- ⬇ We will encourage all our suppliers, business partners, and other relevant stakeholders to act in accordance with these policy standards and support them in adopting sustainable, safe, high-quality, and ethical practices.
- ⬇ We will clearly define the duties and responsibilities of all our departments and employees in the implementation of our policy, basing our approach on the principle of accountability at every level.
- ⬇ We will continue our sustainability efforts without interruption.
- ⬇ In implementing our policy, under the leadership of Senior Management, we will clearly define the roles, authorities, and responsibilities of all our departments and employees; provide the necessary resources; and conduct regular reviews to drive continuous improvement initiatives.
- ⬇ In order to achieve these goals, WE ARE COMMITTED to ensuring the continuity of improvements and following up the decisions we take made by renewing our policy in line with the current conditions and developments.

Hasan Ugur  
General Manager