Southern Ireland – Right to Repair Information

Repair Service for Household Appliances

Repairs Covered by the manufacturer's Warranty	Repairs Not Covered by Warranty
Professional service Genuine replacement parts Fast support Free repairs within applicable warranty terms	Starting from €165.00* Includes diagnosis Service visit Fault assessment Transparent quotation process

Indicative Repair Price Estimate

In accordance with the EU Right to Repair Directive, consumers should be provided with an indicative estimate of the repair costs typically associated with common repairs for eligible products. The prices shown are for guidance only and do not constitute a binding quotation. The final repair cost may vary depending on the product model, the nature of the fault, the results of the diagnostic assessment, the spare parts required, and the labour involved.

*Repair services start from €165.00, including the diagnostic assessment and service visit. A detailed repair quotation will be provided and approved before any repair work is carried out.

Covered Product Categories

Product Category	Examples of Common Repairs
Washing Machines	Drain pump, door seal, shock absorber, hose, door lock
Washer-Dryers	Drain pump, door seal, shock absorber, hose, door lock
Tumble Dryers	Heating element, thermostat, belt, roller, filter
Dishwashers	Pump, spray arm, door lock, control panel
Refrigerators	Thermostat, fan, sensor, door gasket
Freezers	Thermostat, fan, sensor, door gasket
Refrigerating Appliances	Thermostat, fan, sensor, door gasket

Important Conditions

The prices displayed on this page are indicative estimates based on common repair scenarios. In some cases, a diagnostic assessment may be required to determine the root cause of the fault before a final repair quotation can be provided. Consumers are under no obligation to accept the quotation and may choose to proceed with or decline the repair. Repairs covered by a legal or commercial warranty will be carried out in accordance with the applicable warranty terms and conditions.

How to request an out of warranty repair

Repairs may be carried out either by Vestel's authorised service partner for Southern Ireland or by a repairer chosen by the consumer. The prices displayed on this page apply exclusively to repairs carried out under the standard terms and conditions of Vestel's authorised service partner. Independent repairers set their own prices, terms and conditions, repair methods, and repair times.

To request an out-of-warranty repair through our authorised service partner, please use the contact option below.

TEL: +44 333 091 40 40

Manufacturer's Disclaimer

The information provided on repair services, indicative repair costs, labour charges, transportation fees and spare parts availability applies exclusively to Vestel's authorised service network. Independent repairers may apply different pricing structures, service terms, repair methods and turnaround times. Nothing in this document limits the consumer's right to choose an independent repair provider in accordance with applicable European Union and national Right to Repair legislation.

Right to Repair Information

Indicative repair price estimate:

As part of the Right to Repair, we provide consumers with an indicative estimate of the prices applicable to certain common repairs concerning products subject to the European reparability requirements.
These prices are provided for information purposes only and do not, under any circumstances, constitute a firm and binding quotation. Only a technical diagnosis carried out on the product makes it possible to establish a final quotation. The final repair cost may vary depending on the appliance model, the exact nature of the fault, the price of the spare part(s), the place of intervention, and the time required to repair the appliance.

Product category	Examples of common repairs	Price incl. VAT from
TV	Power supply board, Wi-Fi board, infrared (IR) board etc.	€110.70

Important conditions:
The prices displayed are estimates based on common repairs.
Repairs may be carried out by the manufacturer's network of authorised repairers or by any repairer freely chosen by the consumer.
An independent repairer is free to apply its own prices. Therefore, prices, service conditions, repair methods, and repair times may differ from those applied by the manufacturer's network of authorised repairers. The manufacturer cannot be held liable for services performed by an independent repairer.
Repairs covered by a legal or commercial warranty are carried out in accordance with the terms and conditions of that warranty. Depending on the origin of the defect, the age of the product, and the applicable warranty conditions, all or part of the repair costs may be covered.

Documentation and spare parts:
The technical documentation and the original spare parts intended for the repair of the appliances are available via the links below.

https://www.glendimplexireland.com/en-ie/television-audio/TVs
https://www.glendimplexireland.com/en-ie/archived-product-list-downloads